



Professional Global Workplace FOR LEADERS

course overview

ELI's new Professional Global Workplace for Leaders (PGWL) teaches managers how to build an inclusive, productive, and professional environment that transcends geographical borders.

Modular in design, the course is an interactive, video-based program available in either live virtual or in-person formats that address your organization's most compelling and urgent workplace issues.

PGWL's philosophy is anchored in your code of conduct and leadership principles and values, global workplace trends, and a solid business rationale to provide international managers with the knowledge, skills, and tools they need to build a professional global workplace.

Participants use a simple set of guidelines to analyze issues affecting the workplace environment and learn how to make appropriate business decisions.

PROFESSIONAL GLOBAL WORKPLACE FOR LEADERS:

- Helps achieve better business outcomes by fostering a more inclusive and professional work environment
- Helps manage current workplace issues and challenges like bullying/mobbing, virtual team best practices, harassment, and social media
- Customizable with your own values and standards for increased relevance and effectiveness
- Available in different languages for better understanding and retention (Latin American Spanish and Brazilian Portuguese available in March). More translations are available - additional fees may apply
- Features an internationally diverse cast and scenarios
- Uses familiar Civil Treatment® Workplace models and introduces the JustTalk Model™
- Offered in both live virtual and in-person formats for increased convenience and accessibility



**INSTRUCTOR-LED
TRAINING**
Up to 3.5 hours



**VIRTUAL
INSTRUCTOR-LED
TRAINING**
Up to 3.5 hours



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Professional Global Workplace **FOR LEADERS**

Learn what's different about the new Professional Global Workplace for Leaders.

Working with legal and international experts/consultants, we've refreshed PGWL for greater impact by enhancing a customizable experience with current workplace issues and challenges for greater relevance and better outcomes.

COURSE LEARNING OBJECTIVES

Using your organization's own values and standards, by the end of this course, participants will be able to:

1. Identify and respond to workplace behaviors to positively impact individual and organizational results and decrease risks
2. Communicate behavioral expectations to others and demonstrate accountability
3. Build an open culture by welcoming ideas and concerns
4. Sustain behaviors that demonstrate commitment to a professional, inclusive, and productive workplace

TOPICS INCLUDE:

- Professional Global Guidelines
- Psychological harassment
- Sexual harassment
- Retaliation
- Social media
- Inappropriate mutual banter
- Workplace bullying/mobbing
- Unconscious bias
- Observers/allies
- Conversation model for addressing concerns
- Resources for getting help
- Direct/indirect intervention
- Best practices for virtual/global teams
- Duty to Act
- Workplace environment

Also coming later in 2021: **Professional Global Workplace for Employees**

Please contact your ELI Client Representative or email us at info@eliinc.com for more information.

ELI's Civil Treatment series is based on over 30 years of our award-winning learning methodology that helps the world's leading organizations create workplace environments that attract and retain the best talent, while helping to achieve individual and team results.

Please contact your ELI Sales Representative to learn more.

