



FOCUS RIGHT NOW

Back to a Changing Workplace for Leaders

**NEW! What Your Leaders Need Right Now To Manage
During the Covid-19 Transition**

YOUR ORGANIZATION FACES A CRITICAL TIME.

As you make plans to return to the workplace, what must your leaders do right now to help their teams work best together in line with your organization's values and standards?

How will they manage their teams effectively amid Covid-19 fears about health, family, and an uncertain work environment?

ELI's new module, **Focus Right Now: Back to a Changing Workplace for Leaders**, uses real-life scenarios to help your leaders manage these issues. It provides insights and specific strategies, including actions and communications, to prepare leaders for conversations with their teams as they return to the workplace and resume business operations.

Part of ELI's Civil Treatment® Workplace series, you can deliver **Back to a Changing Workplace** as part of your Civil Treatment initiative or as a stand-alone module in less than an hour.

Using ELI's award-winning methods and models, its flexibility allows you to seamlessly add your own organization's policies, standards, and messages as part of the module.

It can be delivered virtually or live by your Certified Civil Treatment instructors or ELI's professional facilitators.



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Focus Right Now

BACK TO A CHANGING WORKPLACE FOR LEADERS

In this interactive discussion, leaders will:

Identify available resources for getting help

Review your specific organizational policy

Simulate potential employee concerns and how to respond to them

Practice proactively communicating to welcome concerns and set expectations for maintaining a safe, inclusive, and productive work environment

Apply key Civil Treatment Workplace behavioral models

Develop an action plan

FLEXIBLE: Designed so you can easily incorporate your own organization's policies and standards

PRACTICAL: Relatable, real-life scenarios that prepare your leaders to both prevent and respond to problematic work behaviors

ACTIONABLE: Best practices to help your leaders guide your workforce during the transition back to the workplace

IMMERSIVE: ELI's award-winning flight-simulator methodology allows leaders to ask questions, respond, and role-play realistic issues prevalent in the new workplace environment

Tools covered in the module:

Civil Treatment® Foundations

Organizational policies/procedures/help resources

Uncivil Behavior Triangle

JustTalk Model™

Tips for preventing and addressing issues

Action plan



ELI's Civil Treatment series is based on over 30 years of our award-winning learning methodology that helps the world's leading organizations create workplace environments that attract and retain the best talent, while helping to achieve individual and team results.

Please contact your ELI Sales Representative to learn more.



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