



Professional Global Management®

While employment laws may vary from country to country, a global organization must set standards and policies that apply to all its employees in order to ensure consistent treatment and a professional global workplace. Professional Global Management® (PGM) teaches managers how to build a professional environment that transcends geographical borders.

COURSE OVERVIEW

Modular in design, PGM is an interactive, video-based program. Rather than using the law as an anchor for behavior, PGM's philosophy is based on using an organization's values and policies, global workplace trends, and a solid business rationale to provide transnational managers with the knowledge, skills, and tools they need to build a professional global workplace. Participants follow a simple set of guidelines to analyze issues affecting the workplace environment and learn how to make appropriate business decisions.

DELIVERY OPTIONS

The full Professional Global Management® framework, including ad hoc topics, comprises a four-hour instructor-led course that can be taught by ELI's professional instructors or your own ELI®-certified instructors. Facilitating the course without ad hocs takes three hours.

Because of the various laws and cultural norms of countries around the world, ELI® recommends customizing a client-specific training implementation to best meet an organization's global needs.



Does your learning make a difference?®



ELI® CYCLE OF
CULTURAL CHANGE

Global Harassment and Unfair Treatment Training



This program covers a range of issues dealing with the workplace environment and business decisions. Topics include the following:

- *Sexual/other forms of harassment*
- *Unfair treatment based on age, gender, disability, pregnancy, and religion*
- *Retaliation*
- *Bullying*
- *Employee accommodations (disability and religion)*
- *Inappropriate mutual banter*
- *Responsibility to respond to incidents*

For more information, contact your sales representative at 800-497-7654.

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