

# Certified Instructor Program

ELI®'s Certified Instructor Program (CIP) gives your organization's instructors the knowledge and skills needed to effectively deliver our courses. Participants attend an intense workshop focusing on specific legal and delivery requirements relating to the program's content and format. They are required to present course segments and complete assessments covering key topics.

What types of certifications are available?

- Civil Treatment® Basics curriculum (3 days)
- Safety Series curriculum (2 days)
- Custom certification in one or more programs your organization designates

## Civil Treatment® Series Certification

Upon successful completion of the Civil Treatment® Basics Certification, participants will be certified and licensed to facilitate the following programs: Civil Treatment® for Managers, Civil Treatment® for Employees, CT Impact®, CT Orientation, and any future CT series courses. Participants will receive trainer's kits for CTM and CTE.

## Other Certifications

ELI® will offer additional certifications once the participant completes an online assignment. Additional certifications will be offered for the following courses: Communicating Standards, Just Doctors®, Legal Record®, NextACT®, Strengthening Employee Relations™, ValuEthics® for Managers, and ValuEthics® for Employees. The Safely Speaking® series will continue as a standalone series that requires its own certification program.

## Who should attend an ELI® certification?

Ideal candidates are Human Resource professionals or line managers who understand the subject matter, possess good facilitation and presentation skills, and who can effectively model the principles taught in the programs.

## Delivery

- On-site CIPs are available for those organizations that want a custom certification and who wish to certify six or more employees. The CIP training takes place at your organization.
- ELI®'s public CIPs are typically held once per month and takes place in our training center in Atlanta. Regional public CIPs are held throughout the year.



For more information, please contact ELI at 800-497-7654.

A listing of schedules and locations can be found on our website [www.eliinc.com](http://www.eliinc.com)



Does your learning make a difference?®

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