

DAY 1: 8:30 a.m. - 5:30 p.m.

MORNING

Welcome and Introductions

- Introduction
- Collection of Pre-assessments

CIP Essentials

- CIP Agenda
- Certification Process and Objectives

Icebreaker: Things in Common

Civil Treatment® for Managers Demonstration

AFTERNOON

Civil Treatment® for Managers Demonstration (continued)

CIP Essentials (continued)

- Setup of Facilitator's Manual and Resource Guide
- Philosophy and Methodology
- Facilitator Competencies and Certification Levels
- Challenging Behaviors

Homework Preparation

DAY 2: 8:30 a.m. - 5:30 p.m.

MORNING

Welcome and Review

Civil Treatment® for Managers Practice Presentations #1

AFTERNOON

Civil Treatment® for Managers Practice Presentations #2 (with Challenging Behaviors)

CIP Essentials

- Discussion of Content and Placement of CTM Ad Hoc Modules

Homework Preparation



DAY 3: 8:30 a.m. - 3:00 p.m.

MORNING

CIP Essentials

- Legal Concepts Review
- ELI® Curriculum
- Discussion of ELI® Help
- Discussion of License Agreement
- Discussion of CIC
- Final Assessment Game

Civil Treatment® for Employees Practice Presentations

AFTERNOON

Civil Treatment® for Employees Practice Presentations (continued)

Final Question and Answer

Private Certification Evaluation Meetings